



**Flood Watch**

Flooding of low-lying land and roads is expected.  
Be aware, be prepared watch out.



**Flood Warning**

Flooding of homes and businesses is expected.  
Act now!



**Severe Flood Warning**

Severe flooding is expected. There is extreme  
danger to life and property. Act now!



**All Clear**

Flood Watches or Warnings are no longer in  
force in this area.



**Kent Fire & Rescue Service**



**We're working together  
to help you**

**Useful telephone numbers**

**Environment Agency**  
General Enquiry Line  
08708 506506

**Environment Agency**  
Floodline  
0845 988 1188

**Environment Agency**  
Emergency Hotline  
0800 80 70 60

[www.environment-agency.gov.uk/flood](http://www.environment-agency.gov.uk/flood)

**Kent County Council**  
08458 247 247  
[www.kent.gov.uk](http://www.kent.gov.uk)

**Medway Council**  
01634 333333

[www.medway.gov.uk/emergencyplanning](http://www.medway.gov.uk/emergencyplanning)

**If there is a danger to life  
always dial 999 and ask for the  
appropriate emergency service**

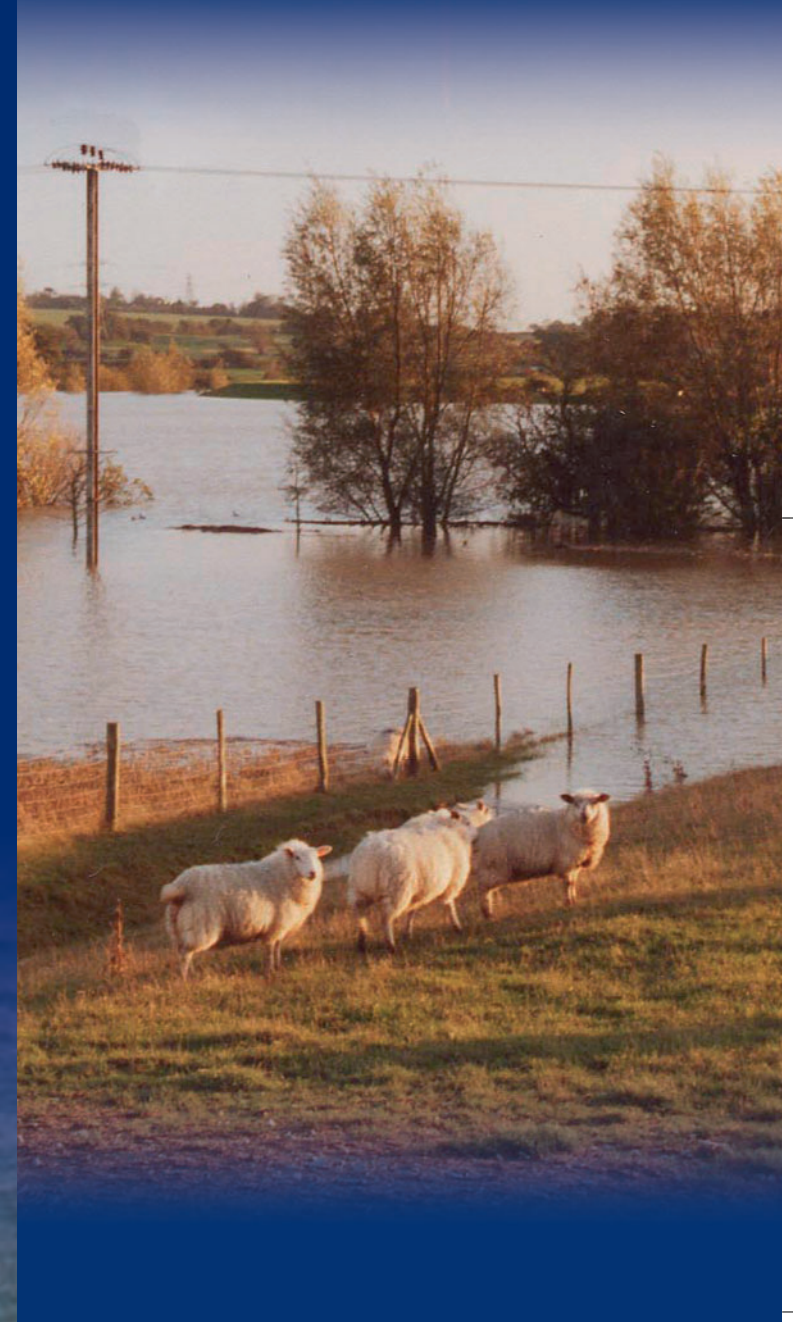


*Also available:*

- **Preparing for Floods**
- **After a Flood** - How to restore your home
  - **Damage Limitation** - How to make your home flood resistant
  - **Flooding in Gardens** - how to cope with excess water in the garden
    - **Caravans and Flood Risk**
- **Flood Products** - using flood protection products - a guide for home owners
  - **Pets and Floods**

# Flooding

**Be prepared for flooding.**





### BEFORE the Floods

- ⚠ Know what the flood warning codes mean
- ⚠ On receiving a flood warning, inform your neighbours
- ⚠ Plan to allow time to protect your valuables and important documents.
- ⚠ Find out whether your Local Council supplies sandbags
- ⚠ Consider it may be dark before the flooding arrives - so keep a torch handy
- ⚠ Know how to turn off gas and electricity
- ⚠ If evacuated, try to tell friends and relatives where you are going
- ⚠ Take medication with you along with any food for special dietary needs (such as baby foods)
- ⚠ Co-operate with any requests to evacuate your premises
- ⚠ If you are evacuated, domestic pets will be cared for by the RSPCA while you are at the rest centre

### DURING the Floods

- ⚠ Do not return to your property until you have been informed that it is safe
- ⚠ Be aware that flooding may not have reached its peak, or may be predicted to return
- ⚠ When driving in a flooded area, obey 'Road Closed' signs
- ⚠ If driving in a flooded area, drive slowly to avoid making waves which may put rescue workers in danger
- ⚠ Respond to the instructions from Police Officers - they have your safety in mind
- ⚠ Avoid unnecessary contact with water, it may be contaminated
- ⚠ Pets which are normally kept in tanks or cages should, wherever possible, be left where they are or moved upstairs



### AFTER the Floods

- ⚠ Gas and electricity should only be restored after consultation with an approved contractor
- ⚠ Throw away food that has come into contact with contaminated water - even sealed or tinned food
- ⚠ Take photographs or video footage of all flood damage to your property and personal possessions
- ⚠ Wear protective clothing when handling debris it may have come into contact with contaminated water
- ⚠ Good ventilation is essential to dry your property - remember to lock and secure your property when unoccupied
- ⚠ Obtain several quotations before any repairs are undertaken. Consider using locally known and recommended companies

# Flooding

**Floodline 0845 988 1188**

**Be prepared for flooding.**