

# FAQs

## What is the Community Toilet Scheme?

The Community Toilet Scheme aims to provide safe, hygienic and accessible toilet facilities in Ashford town centre by asking local businesses to open up their toilet facilities to members of the public.

## Where can I go in the town centre to use free toilet facilities?

Businesses that have signed up to the scheme will display a window sticker. The sticker will indicate they are participating in the scheme and detail the level of services available. The map overleaf shows the businesses currently in the scheme.

## Do I have to pay to use the facilities or do I have to make a purchase?

No, members of the public can use the facilities free of charge. There is no obligation to purchase anything.

## Where can I find special facilities like wheelchair access and baby changing?

There are several places in the town centre which provide baby changing and disabled facilities. Simply check the map overleaf to find out.

## How do Ashford Borough Council ensure the standard of the toilets meets the requirements of the scheme?

Businesses will be inspected periodically by council staff to ensure the upkeep of the facilities.

For more information visit:  
[www.ashford.gov.uk/community-toilet-scheme](http://www.ashford.gov.uk/community-toilet-scheme)

Or scan the QR code:



# Community Toilet Scheme

We're in the  
**Community Toilet Scheme**  
Use our facilities for free



