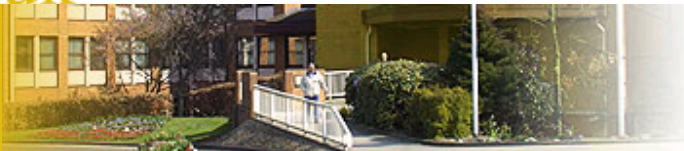


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Private Sector Housing Enforcement Policy

Key Objectives (KOs):

- The consistent enforcement by the Council of legislation in respect of private sector housing that is either unfit for habitation or which is in a state of disrepair

Key Measures of Success (KMS):

- Positive working relationships with private sector landlords and the Council viewed as fair and supportive
- High degree of problem resolution through the use of informal enforcement approaches
- No charges of maladministration and no procedural failures identified through the complaints procedures
- High private sector tenant satisfaction rates with the outcomes of enforcement action

Key Performance Indicators (KPIs):

- Enforcement statistics
- Feedback from landlords and tenants
- Complaints procedures monitoring statistics

Author & Contact: David Herrick, Housing




Passed by Executive:

Review period months/years:

Review date:

This webpage was updated on 8/20/2009

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