

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

HSE LA Annual Partnership Report 2009/10

This report showcases the range of activities and work done during 2009/10 to improve the Partnership, particularly in relation to the aims of the Statement of Commitment. It includes examples of good practice and provides a representative illustration of the many projects and initiatives undertaken by authorities across the country. The report also takes a look at the Regional Partnership Events held in November and December 2009.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Foreword

We are pleased to present the 2009/10 Partnership Annual Report which outlines the work undertaken by local authorities (LAs) and the Health and Safety Executive (HSE) together as fellow enforcing authorities under the Health and Safety at Work etc Act 1974 (HSWA).

The new health and safety strategy was launched in June 2009 and in the foreword the HSE's Chair, Judith Hackitt CBE, says that:

“the strong co-regulator partnership between HSE and LAs is integral to the strategy and to its delivery.....”

We know that health and safety improvements can contribute to wider societal objectives not only by helping to reduce injury and ill health but also delivering improvements in tackling crime, in health outcomes, helping businesses to prosper, strengthening economic development and building safer and stronger communities.

There are challenges ahead, including significant resource constraints for the public sector. This will make it all the more important to focus on clear priorities and, where possible, to work in partnership to make the most effective use of our resources. We hope the resources we have invested in developing good partnership working means that this way of working has become embedded in normal business. Together, we need to emphasise, constantly and consistently, the benefits of a sensible approach to risk management and help all in the health and safety system to take responsibility for their role in improving outcomes.

In the face of these difficult times, the Section 18 standard – ‘Making a Difference’ – will provide a framework to assist in the process of improved service delivery and efficiency. Through their commitment to implementing the Standard, LAs benefit from formally peer reviewing their processes, sharing best practice and being able to demonstrate their role in helping the locality.

The partnership paves the way for identifying better ways of using our joint health and safety resource. Interventions that make the best use of the strength of HSE as a national

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

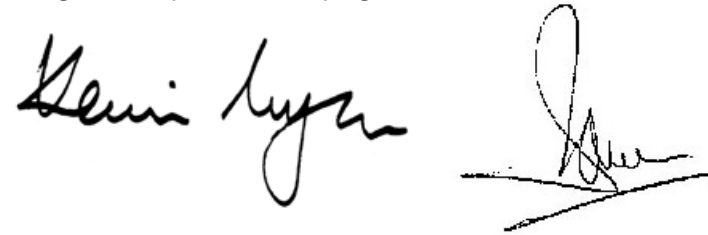
Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

expert plus the local presence of LAs have proved especially effective in improving health and safety within GB workplaces. Initiatives in recent years, such as Estates Excellence, sharing enforcement powers between HSE and LAs, provide a way of reaching a large number of businesses in an efficient way for both the business and the regulator.

Operating in partnership will improve how effectively LAs and HSE work on national priorities such as the liquid petroleum gas (LPG) pipework inspection campaign and the management of asbestos. In addition, LAs have been developing projects to tackle specific local issues. The annual report draws together examples of good practice from around the country which can be developed for use by other LAs when planning future projects and looking at local priorities, helping to build on others' successes.



Kevin Myers and Nick Powell
Joint HELA Chairs

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

Improving the Partnership – a Joint Statement of Commitment

The strong co-regulator Partnership between HSE and LAs is integral to the health and safety strategy and to its consistent delivery. 1 July 2009 saw the launch of the Joint Statement of Commitment agreed by HSE and LA representatives. It sets out a commitment to improved standards of partnership working to help us deliver and further secure improvements in workplace health and safety.

The statement helps define how HSE, LAs and LG Regulation will function together in working with and on behalf of the Local Government Associations in England, Scotland and Wales.

The following examples illustrate how some LAs have worked individually or in groups to meet the aim of improving the Partnership.

Joint planning

Along with the immediate mutual benefits provided by sharing intelligence, expertise and experience, joint planning strategies demonstrate a longer term commitment to partnership working.

- Major Incident Team (MIT) – In Sussex a plan was developed for using joint LA and HSE resources to investigate high-profile, difficult or major incidents whether they occur in HSE- or LA-enforced premises. The plan is designed to assist officers to work through an incident, including 'what to do before an incident occurs' and 'what to do during the initial response'. It includes a series of guides, log templates and checklists. All 13 LAs were represented at the training day, along with HSE staff.
- In Yorkshire and the North East joint LA/HSE planning has had a lasting impact in terms of consistent standards, joint working and local exchange of information.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Targeted intervention campaigns (TICs) were planned based on statistical information and local intelligence, identifying inspection targets based on risk of unregistered and 'new-to' businesses. TICs were carried out in Kirklees, Leeds, Doncaster, Sunderland and Hartlepool.

Joint working programmes

Joint working initiatives are an effective use of resources, helping to reduce duplication of effort. The innovative solutions generated between HSE and LAs provide positive and proportionate responses to the ongoing challenges of targeting and inspection.

During 2009/10, there were many groundbreaking schemes and campaigns using the flexible warranting scheme to enable LA and HSE inspectors to work together across enforcing boundaries:

- Surrey Estates Management Initiative (SEMI) – A scheme aiming to improve the management of asbestos and workplace transport risks on industrial/trading estates. Using promotional intelligence-gathering visits, followed by targeted inspections, HSE and LA officers were able to visit a large number of premises in a short space of time and show evidence of improved risk control. Five LAs took part (the borough councils of Epsom & Ewell, Reigate & Banstead, Spelthorne, Surrey Heath and Waverley).
- Capital Projects – A collaborative approach to London inspection – A departure from individual council-based approaches to health and safety regulation in London. The majority of the 33 unitary authorities in the city joined to maximise the impact of three planned workstreams: 'Workplace transport', 'Health and safety for food officers' and the 'Workplace violence project'. Working parties explored how joining up regulatory effort could promote a consistent and proportionate approach.
- Common Approach to Sussex Enterprise (CASE) – A project designed to target industrial estates. Targeted inspections were carried out based on the response to a questionnaire sent out in advance to businesses. The questionnaire focused on working at height, manual handling and workplace transport. Also included were revisits from the asbestos duty to manage (DTM) project of 2008.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Case study

Twin Peaks initiative

An ambitious and innovative five-year pilot to improve the effectiveness of inspection and enforcement. Health and safety enforcement responsibility for premises including motor vehicle repair, nursing homes, dry cleaners and couriers was transferred from HSE to LAs. This enabled the targeting of existing LA resources to visit these higher risk premises for health and safety. A governance team for the project devised training sessions for LA inspectors in partnership with HSE, making reference to HSE's website and literature, as well as arranging joint visits between HSE/LA officers. HSE provided ongoing support.

Benefits of the initiative included:

- better protection of residents, employers and employees by creating healthier, safer workplaces;
- reduced administrative burden on business; and
- LA inspectors receiving enhanced training and new challenges.

The eight participating LAs are: Rushmoor BC, Test Valley BC, Fareham BC, Gosport BC, Havant BC, Portsmouth UA and Southampton UA.

The initiative was awarded HSE's South East Region Best Practice Award for 2009 and was a finalist in the MJ Public Protection Achievement Award 2010.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Case study

Estates Excellence – ‘Get it right, get efficient, and get fit for work’

The Estates Excellence project was devised to reduce accidents and ill health in small and medium enterprises (SMEs) by providing business-specific advice and tailored on-site support and training.

The project involved visiting all SMEs in a selected industrial estate or area, irrespective of its enforcing authority, and involved a wide range of stakeholders:

- HSE/local authorities/LG Regulation;
- business owners and commercial landlords;
- business support organisations; and
- utility and service companies.

Assessment of SMEs was made on management of health and safety, on well-being (vulnerable workers, first aid etc), on working arrangements and high loss issues (fire, security, gas safety). This helps businesses reduce the costs associated with unhealthy and safe workplaces, eg increased absenteeism, accidents and ill health, civil claims and high insurance premiums.

The project trial took place in Medway in 2009, with the larger pilot beginning in Slough. It will be rolled out across selected industrial estates in a number of LAs (Swale BC, Southampton City C, Arun DC and Cherwell DC) throughout 2010.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Joint training

Joint working initiatives often require a joint training programme. On a local basis a wide range of topics are covered. When a major national inspection campaign is launched, which requires substantial contributions from both LA and HSE inspectors, training is vital to ensure a consistent enforcement approach.

- Investigation workshop – A well-received event in the East region linked with Regulators Development Needs Analysis (RDNA) outcomes and providing updates on changes to criminal justice system – sharing good practice and using case studies to illustrate key learning points. The group identified a lack of an agreed template for investigation report-writing and no standard format for analysing evidence against legal requirements. A multi-disciplinary group is now developing a template to be made available as a shared resource for LA practitioners.
- Electrical safety workshops – Four separate training days were arranged for EHOs across Scotland. Sessions included the basics: systems and maintenance and wiring regulations.
- Baler and compactors – Safe interventions initiative to reduce risks involving balers and compactors. HSE specialist inspectors hosted training/briefing events on related issues, including the basics of interlocking (how this is used to guard various types of compactor) and an appreciation of how people interact with machines. The events were attended by 80 inspectors from 33 Yorkshire and North East LAs.
- Exhaust ventilation training day – Training/briefing for Welsh LAs including: sessions on updates to Control of Substances Hazardous to Health (COSHH) Regulations and the new topic inspection pack; the basics of Local Exhaust Ventilation (LEV); practical demonstrations; and evaluation of LEV systems.
- Animal health – A briefing event identifying health and safety risks at farms. Thirty-four LA animal health inspectors from the Yorkshire and North East region attended sessions on agricultural safety legislation, including tractors, quads, ladders, forklifts, livestock etc. The sessions proved successful and there have been requests for further events.
- 5 Pack + 1 training event – In response to a request from the East Midlands branch of the Chartered Institute of Environmental Health (CIEH), the Midlands Partnership

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

team supported their 5 Pack +1 training event. In addition to hearing about the strategy from the HSE Chief Executive and receiving an update from the Partnership Manager, the 120 delegates received briefings about interviews following the requirements of the Police and Criminal Evidence Acts, Regulatory Development Needs Analysis and flexible warrants.

- Legal update training days – HSE, Scottish LAs and the Procurator Fiscal's Office combined look at legal matters. The course included: submissions to the fiscal, taking of statements, gathering evidence, and the workplace death protocol.

Case study

LPG bulk installation campaign

One of the recommendations of Lord Gill's report into the ICL Plastics explosion in 2004 was an action to identify sites with buried metallic LPG pipework and initiate replacement with polyethylene pipework on a systematic and prioritised basis. Research has shown a potential 30–50% of the 60 000 commercial and industrial LPG bulk gas users could be included. This has led to the introduction of an extensive inspection programme and a number of associated training sessions.

In October and November HSE's Regional Partnership teams arranged a nationwide series of LPG briefing events, providing advice and information on issues that would arise from the up-and-coming inspection programme.

LAs were asked to nominate officers to input data on the LPG Local Authority Reporting Database (LLARD), which can be accessed via the Extranet.

A number of LAs have begun related initiatives: organising technical sessions; running cascade briefings; identifying areas of training need; and producing inspection proformas.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Communication

Sound and successful delivery of the health and safety message requires a consistent and reliable stream of information running through the Partnership community between HSE and LAs and between LAs.

Partnership News continues to alert LAs to the latest regulatory issues and informative articles. The suite of services available on the Extranet (Circus Safety Database, HELEX, LLARD, and Sharing Our Knowledge) provides a platform for a more interactive, contributory environment.

Case study

Sharing our Knowledge (SoK) pilot

The aim of this project is to open and extend methods of collaboration and provide LAs with an effective and motivational forum to share information. Initiated by Guildford BC and Reigate & Banstead BC, this Central Office of Information (COI) supported pilot site on the Extranet was opened to the South East region early in 2010.

This new SoK service contains uploaded LA-generated material relating to health and safety projects and campaigns, plus tried and tested examples of good/best practice helping to avoid duplication of effort. The information is broken down into easy to identify topics themes, and also provides LA regulators with forums for discussion and contact details to encourage further collaboration and the sharing of expertise.

It is hoped that the success of SoK will allow national roll-out of the service and encourage a thriving, knowledge-sharing community across the country.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

LAs are also providing valuable contributions toward spreading the health and safety word to local businesses:

- *Business Matters* newsletter – The London Borough of Bromley produces a monthly newsletter aimed at local businesses. Each issue contains advice and information on regulatory issues. Topics included in recent issues: asbestos, gas safety, and risks in catering.
- Annual county newsletter – Leicestershire and Rutland produce an annual county newsletter as part of their joint county work plan. Each authority e-mails or sends this out to businesses or uses the articles in council publications throughout the year to highlight the proactive health and safety work undertaken by the councils' environmental health departments or any changes of legislation. This year's articles included: gas safety in catering, managing for health and safety, and the Sun Bed (Regulations) Act 2010.

Working with other stakeholders and regulators

Delivery of the new strategy and bringing about improvements in health and safety performance requires each stakeholder within the health and safety system to understand their role and become better at executing their responsibilities.

There have been a number of examples of LAs and HSE working with other partners to drive forward improvements in health and safety including:

- Consulting the Consultants event – Wakefield MDC and Sedgefield BC supported two events aimed at health and safety consultants working across HSE- and LA-enforced sectors. The aim was to foster closer links, helping consultants to focus on key issues identified in the HSE strategy, avoid trivial issues and raise capability within business.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Case study

Business engagement partnership

In North West Leicestershire a business engagement partnership has been established to improve the way in which regulators engage with local businesses. Organisations represented on the partnership include: North West Leicestershire DC, Leicestershire County Council, Leicestershire Fire and Rescue Service, Leicestershire Police, Business Link, Federation of Small Businesses and Leicestershire Chamber of Commerce.

HSE and HM Revenue and Customs also have links to the partnership and the Local Better Regulation Office (LBRO) have been supportive of the work undertaken.

To date the partnership has been successful in organising a business advice day, establishing a business consultative forum, Trading Places event, and piloting a single point of contact for advice. Projects currently underway include a joint inspection project between NWLDC and the Fire Service, sharing of databases and joint training opportunities.

- Care Quality Commission (CQC) /HSE /LA inspector briefing event – A Yorkshire and Humberside initiative, providing advice and a clear understanding of respective roles to ensure efficient and effective regulation in care homes. The day provided opportunities for networking, strengthening of working relationships and sharing best use of resources and intelligence.
- Joint Regulators' Forum – Following approaches by Central England Trading Standards Association (CENTSA), the HSE Partnership team and West Midlands authorities participated in a Regulators' workshop and conference to prepare the ground for a Joint Regulators' Forum.
- Operation Poseidon, Medway, Kent – A two-day, multi-agency project in response to the increasing numbers of complaints received about unregulated car washes. Information gathered suggested persons working may be in the UK unofficially;

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

there was also anecdotal evidence of various illegal activities. Due to the high turnover of these premises it was impossible to compile accurate information or keep track of owners without carrying out visits. The team – six officers from Medway, two from HSE, six from the UK Border Agency (and four police officers to deal with public order issues) – was able to carry out a well-organised and productive campaign.

- Welsh Local Government Association (WLGA), the representative body for local government in Wales, signed up to the HSE's new strategy pledge. Building on what is already a successful partnership, signing up to the statement reaffirms commitment to the overriding aim of preventing death, injury and ill health for those at work and those affected by work activities.

Case study

Work-Related Death Protocol

The Work-Related Death Protocol (WRDP) emphasises the need for a collaborative, multi-agency approach to work-related deaths; it sets out the principles for effective liaison between the signatory organisations (Crown Prosecution Service (CPS), HSE, Local Government Association, Association of Chief Police Officers and BTP).

Following an approach from Wokingham BC, HSE identified a gap between regional and national WRDP forums and local knowledge and practice.

A project team was assembled from Berkshire, Oxfordshire and Buckinghamshire. An initial brief put together outlined potential subject areas, possible speakers, budget, venue and timing. A 'speed dating' approach was adopted for the event, with delegates free to engage and network with a number of experts (including a coroner, CPS lawyers, CQC, Health Protection Agency, Thames Valley police major crimes unit and Hants police CID, plus experienced LA/HSE investigators and policy enforcers).

The day, and the approach, received overwhelming support and feedback was very positive. Similar events are to be organised across the East/South East region.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

Co-ordinated enforcement activity and cross administrative boundary working

Enabling better co-ordination of activity and supporting the assignment of resources toward existing and emerging risks flexible warrant schemes continue to be used to develop working across statutory enforcement boundaries. There are examples of agreements of enforcing authority interchange between HSE and LAs, and also between LA and LA.

- Asbestos Duty to Manage project – Carried out, after training, by six Cambridgeshire LAs using flexible warrants, helping to improve working relationships among LAs and develop partnership working with HSE.
- Motor vehicle repairs (MVR) on industrial estates – Planning was started for multi-regulator interventions on various industrial estates across Wiltshire and Swindon, and also the setting-up of a team with flexible warrants to inspect MVR.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Case study

WorkWell Dorset

WorkWell Dorset is an innovative project in which HSE and Dorset's eight local authorities have worked closely together to co-regulate without the constraints of traditional enforcement boundaries. By pooling intelligence and adopting an accurate and joined-up approach to interventions, the project has achieved a successful balance in the crossover of staffing and other resources between HSE and LAs.

The project set a number of objectives:

- matching available resources to risk and the capacity and capability of regulators to intervention strategies;
- demonstrating the benefits of implementing a jointly agreed plan;
- increasing the knowledge and skills of HSE and LA staff;
- reducing red tape and providing local businesses with a consistent and transparent approach; and
- project evaluation, to assess potential for wider application.

The joint teams have been able to deliver targeted, proactive campaigns to a wide range of businesses. They have employed a mix of intervention styles such as organising surgeries on industrial estates and arranging an intervention with a national care provider.

The WorkWell project has made use of flexible warrants, authorising trained staff to cross statutory enforcement boundaries where justified. The project team has also prepared a toolkit for other areas to adopt and adapt the methods applied.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Case study

North West Aerial Fitters Digital Switch-over Campaign – ‘Don’t switch off to safety’

With two deaths involving the fitting of aerial and satellite dishes having already occurred in the North West, the safety drive for the Granada region’s digital television switch-over was timely and essential.

HSE and LA regulators undertook a targeted campaign aimed at ensuring that aerial and satellite dish installers were working safely and using the correct safety equipment. The campaign was based on installation guidance published by the Confederation of Aerial Industries but also involved other stakeholder bodies, including FirstLine Digital, Sky TV and the Registered Digital Installers Licensing Body.

Phase one concentrated on raising awareness. LA officers identified over 590 installers operating across the region and information packs were distributed describing legal duties and best practice recommendations. The second phase involved HSE and LA regulators using flexible warrants to contact – either by inspection or telephone – around 150 installers to follow up what action they had taken after they had received the information pack.

The proactive and preventative nature of the campaign raised awareness of dangers with a specific target audience and allowed the effective promotion of available guidance and advice.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****Production of advice and guidance**

- Temporary grandstand seating – The Royal Borough of Kensington, working closely with the Health and Safety Laboratory (HSL), have conducted a study of temporary grandstand seating to identify acceptable ways of working at height and manual handling. Guidance is being prepared and will be available for use during the 2012 Olympics.
- Wrexham, with input from the North Wales Events Group and the North Wales LAs, developed a small events safety guide. The guide provides health and safety information and best practice advice for organisers of events covering venue/site assessment, crowd profile and steward/security advice. Hard copies of the guide are available from the Wales Partnership team and an electronic copy is available for download from the Wales pages of HSElex.
- Training for managers of small local businesses – The South Gloucester team developed an innovative way of providing high quality training in an informal, jargon-free manner, helping to demystify the law and demonstrating compliance without it being a bureaucratic burden. Course materials were provided with support from Avon Fire and Rescue and HSE. The training package will be shared as good practice with the other LAs.
- Safer business better health information pack – Produced by South Holland DC, providing guidance to LA sector businesses on health and safety management issues and business-specific topics. It has been well received by many businesses and disseminated across other parts of the country.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

Implementation of Section 18

Implementation of the Section 18 (S18) standard has remained a priority issue for LAs in 2009/10. Self-assessment and a peer review process has been progressing country-wide enabling LAs to ensure they have the capacity, management infrastructure, regulatory competence, performance management and information systems to deliver an effective service.

A range of toolkits to help enforcing authorities achieve the standard were launched in September 2009. LAs assessed and provided feedback on the toolkits.

LAs have been working together, with support and advice from HSE's Partnership managers, to implement the S18 standard. They have been identifying any challenges to implementation and developing action plans. Working in groups or with 'buddies' they have been sharing good practice and conducting peer reviews to assess progress towards implementation.

Regulatory Development Needs Analysis (RDNA)/ Guidance for Regulators Information Point (GRIP)

The RDNA web-based tool has helped identify and progress learning and development for both HSE and LA inspectors. It is a practical and effective aid to compliance with the S18 standard for ensuring a competent workforce.

RDNA provides support for line managers and staff in the delivery of development needs, providing training methods and solutions for effective health and safety regulation. The key benefits have been to strengthen decision making across HSE and LAs, helping to alleviate the burden of complying with regulation without compromising levels of health and safety protection.

The GRIP website has been designed as a one-stop shop for regulators to access legislation, guidance, training and other information to assist with development needs resulting from RDNA assessments. It is a signposting site with web links to current advice

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

and guidance. The content has been quality reviewed and the product was successfully launched at a CIEH event in September 2009.

RDNA is now recognised as a 'flagship' system and HSE is currently working with the Local Better Regulation Office to assess the potential of expanding RDNA across a wider range of regulators.

Liaison groups

The County Liaison Groups (England), Task Groups (Wales) and Health and Safety Liaison Groups (Scotland) have remained pivotal in the development and delivery of partnership achievements in 2009/10.

Ideally placed to communicate the full range of support activities, liaison groups have stimulated and improved all aspects of partnership working through their contribution to the development of workplan topics, joint-sector initiatives, service plans, consistency exercises, and peer review findings.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

LA/HSE regional partnership events

Partnership: Part of the Solution

In November and December 2009 nine Regional Partnership Events were held across England and Wales, attended by around 700 LA delegates (practitioners and a small number of elected members), plus operational staff from HSE. The main focus of the events was to provide solutions for the delivery of the strategy, reinforcing the need for HSE and LAs to work together and strengthen their partnership as co-regulators.

The keynote address for each event, delivered by an HSE Board member, emphasised the need for creating healthier, safer workplaces through the delivery of the strategy, focusing on LAs as regulators. LG Regulation and HSE's Local Authority Unit promoted involvement in partnership governance and provided updates on current issues, priorities for 2010/11 and topic areas for development.

The programme for each event varied but each was used as a platform to recognise and celebrate local achievements in partnership working and for the sharing of good practice. There were presentations on a wide range of topics including: safe and healthy office services (London); HSE/LA Partnership and current affairs (Wales and South East); planning for 2010/11 (Yorkshire and North East; and worker involvement (East). Six regions formally recognised partnership working by presenting awards.

The regional format for the annual events has proven popular, demonstrating success in engaging far larger numbers of LA personnel.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information*****Eastern Region Partnership Awards******WINNER 'Safe Workplace, Better Business'***

A Norfolk project involving North Norfolk, Great Yarmouth, Breckland, King's Lynn and West Norfolk.

- The project targeted small firms (5–15 employees).
- Its aim was to assist such firms in implementing a health and safety management system and developing a climate of compliance.
- It recognised that such firms frequently have difficulty in securing the specialist knowledge they need within the context of 'better regulation and sensible risk management'.
- Partners included Fire and Rescue, Trading Standards and HSE.

RUNNER UP 'Asbestos Duty to Manage'

An Essex project developed to help deliver improved compliance with the asbestos duty to manage requirements across Essex.

London Event

At the London Regional Partnership Event delegates heard five showcase presentations describing innovative work carried out in the capital:

- Westminster – Café Watch.
- Kensington & Chelsea – Cellar Hatch Safety.
- City of London – Safe and Healthy Office Services.
- London-wide – Retail Food Slips and Trips.
- London-wide – Food Teams Project.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information*****Midlands Partnership Awards******WINNER 'Care Homes Falls Initiative'***

Derbyshire Health and Safety Liaison Group (9 LAs and HSE) working in partnership with Derbyshire County Primary Care Trust, the Care Quality Commission and Derbyshire Social Services to help reduce the incidence of falls in care homes, ensuring risk assessments were suitable and health and safety standards were improved.

There were five other presentations about work undertaken by county groups:

- Northamptonshire – Safeguarding the health of migrant workers.
- Nottinghamshire – Asbestos duty to manage awareness training.
- Leicestershire – Mercury News project.
- Hereford and Worcestershire – Carpet handling project.
- West Midlands – Multi-site inspection pilot.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

North West Partnership Awards

WINNER 'Young Persons Health and Safety in the Workplace Initiative'
A Greater Manchester initiative, from Stockport MBC. The project was developed following an incident in which a young person on work experience was injured. The aim of the work experience initiative is to raise awareness of workplace hazards that year 10 pupils may encounter while on work experience.

RUNNER UP 'Gas Safety – Tandoor Ovens Initiative'

A Cheshire and Merseyside, St Helens Council project initiated following a concern highlighted on the HSE Commercial Gas Safety course about the common problem of the lack of flame failure devices on Tandoor ovens. Over 40 restaurants and takeaways in St Helens serving Indian/Asian cuisine were inspected and 50 enforcement notices were served. The initiative also involved working with the Gas Safe Register, HSE and Tandoor oven manufacturers to improve gas safety standards in restaurants and takeaways serving Indian/Asian cuisine. As a result of the 2009 partnership event St Helens have shared their knowledge and experience with other LAs in the North West.

South East Partnership Awards

Seven counties received a best practice award:

- Berkshire – 'Improving Thames Valley Multi-agency Work-related Death Investigation'.
- Buckinghamshire – 'Local Authority Construction Engagement (LACE) Pilot Project'.
- Hampshire – 'Twin Peaks Initiative'.
- Kent – 'Asbestos Duty to Manage'.
- Oxfordshire – 'MGS Guide to Licensed Trade'.
- Surrey – 'Improving LA Communication'.
- Sussex – 'County Major Incident Team' and 'Night-time Economy Retail Violence Initiative'.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****South West Partnership Awards**

There were two awards presented:

- The first award – for recognition of work promoting health and safety and demonstrating partnership in action – went to Bath and North East Somerset for their 'Protecting Vulnerable Workers Gas Safety Initiative'. This initiative helped raise awareness of carbon monoxide poisoning in restaurants and takeaways. As vulnerable staff are often from ethnic minorities, translation services were engaged and referrals made to the council's Houses in Multiple Occupation (HMO) Team (which included the Fire and Rescue Service).
- A second award – in recognition of outstanding work championing health and safety and making a difference in the South West region – went to Sharon Humphreys from South Gloucestershire Council.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information*****Yorkshire and North East Partnership Awards***

There were a number of presentations from the contenders in the YNE Partnership Initiatives award (Doncaster, East Riding of Yorkshire, Hull City, Kirklees, Newcastle City, North Tyneside and Tees Valley):

WINNER ‘Protecting Our Future Workforce’

Hull City Council told the conference about the work they had done with work experience co-ordinators, secondary school children and other regulators/enforcement organisations from the coast guard to school wardens. The initiative aimed to encourage children and young workers to take a sensible approach to protecting their own health, safety and welfare. Topics covered included: sensible health and safety, tattooing, road and fire safety, and workplace safety.

RUNNER UP ‘Regional Noise Initiative’

A close runner-up was Tees Valley with their regional noise in the entertainments sector initiative. Andrew McKenna described the project, which involved joint working with all the Tees Valley LAs, HSL, HSE and the industry.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

Delivering national and local priorities through partnership

The Partnership between LAs and HSE is at the forefront of promoting sensible and proportionate management of risks, both locally and nationally. LAs target real risks through proactive work such as targeted inspection, advice-giving and awareness-raising. This work is of great benefit to businesses and also to the wider community. In consultation with LG Regulation, HSE developed a portfolio of prioritised projects for 2009/10 to deliver the national agenda in support of the strategy. There are many examples of how LAs and HSE have worked together to deliver this agenda. This section outlines some of those examples. It provides an insight into partnership working around the country and can be developed for use by other LAs when planning future projects.

Delivering national priorities

Asbestos duty to manage

Asbestos is the biggest single cause of work-related deaths in the UK

Asbestos exposure is a significant health risk among tradesmen – building owners are pivotal in reducing this by ensuring risks from asbestos in buildings are identified and managed. LAs have been promoting awareness about asbestos.

- Building on previous investigation skills workshops, senior officers from Walsall Council and Birmingham City Council, together with the Midlands Partnership team, introduced a new asbestos contamination-related scenario to enthusiastic officers from across

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

many authorities who participated in the role-playing investigation skills exercises and subsequently received an update on DTM issues.

- A review of inspector training, using the RDNA tool, indicated that inspectors felt poorly equipped to deal with the more practical aspects of addressing asbestos in buildings. YNE Partnership team provided funding for two briefing sessions to enhance skills in recognising asbestos, identifying suspect locations and structures, and handling unplanned encounters.
- A compliance with asbestos DTM project involving cross-border working in Essex had each LA taking part in a single day of inspections. Inspectors from each of the 13 authorities and from HSE took part (using flexible warrants) and 724 visits were undertaken. Media interviews and press releases increased awareness of the project, making a more significant impact in each area.
- As part of the Hertfordshire and Bedfordshire Asbestos DTM project 105 LA-enforced and eight HSE-enforced premises were sent pre-visit, mail-shot material. They were then inspected to ensure material was received, to answer queries and check progress. HSE carried out a post-project evaluation to ascertain the usefulness of the pre-visit information; of the companies who took part, and had received the information, 93% said they had found it beneficial.
- LAs from Worcestershire and the local HSE team delivered an asbestos DTM safety and health awareness day (SHAD), which was well attended by landlords and managing agents. One of the findings was the poor level of knowledge among many dutyholders about the extent of their duties beyond simply undertaking a risk assessment. Lists of attendees and non-attendees were subsequently used to inform visit schedules.
- Norfolk CEHO Health and Safety Group delivered an asbestos campaign, raising the legal awareness of dutyholders, providing targeted information to tradesmen and providing consistent advice to householders. LA officers were trained by HSE experts about asbestos DTM requirements, with some guidance (such as safe handling of asbestos cement for householders) developed from scratch.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Case study

Kent asbestos duty to manage project

This was the second asbestos DTM project to be run in Kent. The first resulted in 100 formal enforcement notices being served and provided flexibly warranted officers with the confidence and experience to assess legal compliance against the Control of Asbestos Regulations.

The second project involved all 13 Kent LAs, Kent & Medway HSE and IOSH SE Branch. Objectives included:

- promoting 'Managing my asbestos' resources on the HSE website, developing a mail shot, and ensuring Kent LA websites were consistent and signposted correctly;
- holding a seminar, in partnership with IOSH, to raise awareness with health and safety consultants, tradesmen and facilities management specialists;
- developing inspection tools focused on the needs of dutyholders, providing clear and practical advice on what to do next; and
- improving arrangements for joint working and information exchange, including template letters and a structured feedback form for activity recording.

Over 330 interventions were carried out during the campaign. The IOSH seminar was fully booked, with over 200 people attending.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

Asthma in small bakeries and catering

Bakers and flour confectioners have one of the highest rates of occupational asthma

Occupational asthma is a serious disease, but it is preventable and in some cases, if diagnosed in time, can be reversible. LAs have been raising awareness of the disease with the baking industry and promoting the use of appropriate control measures.

- Information was sent to all bake houses in the London Borough of Sutton to raise awareness of occupational asthma and contact dermatitis. The mail shot included 'The bakers' information card' and awareness-raising material: 'A baker's dozen – 13 essentials for health and safety in bakeries'.
- All supermarket in-store bakeries were visited across Gloucester. The project focused on asthma (due to exposure to flour, grain and other known allergens), plus slips and trips and machinery safety.

Care homes

Accidents in care homes have been steadily increasing, for both employees and members of the public. Recent inspections have shown poor compliance with health and safety standards. Approximately 29% of all workplace injuries in care homes are slips and trips.

- 70 delegates attended a Scotland-wide residential care event that included sessions on a number of care home issues: legionella, hot water and surfaces, asbestos, manual handling, slips, trips and falls from windows. The course was considered 'useful... relevant [and] interesting' by those who attended.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****Case study****All-Wales care homes project**

This initiative aimed to improve health and safety standards within residential care homes and built on work carried out the previous year by HSE in nursing homes. It involved all 22 local authorities in Wales. Each LA identified all the care homes within their authority and inspected 100% or 25 homes (whichever was the lower number). Inspection covered: bedrail safety; legionella; manual handling; glove use (incorporating dermatitis and latex); management of asbestos; and slips and trips.

SHADs were held in each of the task group areas and HSE funded the events and provided speakers and delegate packs. HSE's Statistics Unit analysed the collected data, produced a report and trends analysis. 339 premises were visited during the project and 56 Improvement Notices served. Analysis showed that homes who had attended the SHAD performed better than those who didn't, and that the two issues of most concern were legionella and asbestos.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****Case study****Derbyshire care homes falls initiative**

If 15% of falls in care homes were prevented, this could result in 250 fewer hospital admissions and 150 fewer hip fractures in Derbyshire alone.

Derbyshire Health and Safety Liaison Group, working with partners including Derbyshire County Primary Care Trust (PCT), CQC, and Derbyshire County Council Social Services, developed this initiative to:

- reduce the incidence of falls in care homes;
- ensure risk assessments are suitable and sufficient for resident safety;
- promote a patient-centred approach; and
- provide knowledge on best practice guidance, including from NHS, CQC and Department of Health.

A one-day training course was delivered for LA officers, which produced new knowledge in relation to medical issues of residents in care homes, that could be linked to falls. A steering group of inspectors and PCT experts determined what officers should focus on. In addition to inspections, free awareness training was given to care home staff, including falls awareness and 'active in age or chair-based exercise'.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****Dermatitis in hairdressing and catering**

Hairdressers are 17 times more likely to develop dermatitis than any other group of workers

Prolonged contact with water, soaps and detergents is the main cause of dermatitis in catering and food occupations. In catering about 40% of dermatitis cases are caused by contact with foods. Up to 70% of hairdressers will suffer some form of skin damage such as dermatitis at some point during their career – most cases are absolutely preventable. LAs have been promoting awareness through inspection visits and awareness days.

- Ten inspections were carried out by the London Borough of Bromley in hairdressers from the black community. The targeting was supported by HSL research, which discovered that this group was exposed to more hazards due to harsher chemicals. Visits helped raise general health and safety awareness and promoted the use of non-latex, powder-free gloves.
- A safety and awareness event for 60 Leicestershire SMEs in the hairdressing and beauty trade, including both commercial businesses and self-employed hairdressers working from domestic premises, addressed a number of related topics – dermatitis, COSHH, electricity, MSD, posture and employee fitness – in an attempt to raise awareness and improve incident rates.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Case study

The Welsh ‘take-away’ project – slips, trips and dermatitis in catering – ‘We do make a difference’

This two-year initiative by LAs in Wales aimed to reduce slip/trip accidents and work-related dermatitis in catering. Inspections and advice were covered on preventing floor contamination, footwear policies, cleaning techniques, and prevention and management of dermatitis. 410 premises were visited. Statistical analysis showed that between years one and two the standards of health and safety (measured by risk control scores) improved by around 10% – evidence that the work we do makes a difference in improving standards!

Local Authority Construction Engagement project (LACE)

The LACE project is examining opportunities for LA environmental health, planning and building regulation services to contribute to improving construction health and safety standards.

- LACE/EDEN project – A proactive approach, by Wycombe DC, to the construction of a large-scale retail/leisure/residential complex. The team were consulted through all stages of the project, including planning application, building control, design and construction. Health and safety issues included: working at heights, pedestrian segregation, escalators, and floor finishes etc. The scheme took advantage of flexible warrant usage and HSE construction expertise. The work became a national pilot and is written as a case study available for development across the country.
- 70 enforcement officers from Cheshire and Merseyside attended a joint LA/HSE construction seminar, hosted by health and safety and building control representatives from across the region. As a result, all the region’s LAs have agreed to a co-ordinated approach, with the majority now having review systems for planning lists and plans, and arrangements for sending out standard letters and information packs to developers.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Migrant workers

Migrant workers are more likely to be working in occupations where there are recognised health and safety concerns. Their status as new workers, and language issues, may place them at added risk.

- Providing support for migrant workers – 1000 cautionary cards ‘Working in the UK from overseas (Polish version)’ were inserted into SB North East, a magazine published by the North East Polish Community Organisation (NEPCO). HSE’s Infoline carried out a survey following the adverts to see how many enquiries had been generated by the advertisements. Results showed there had been a general increase in the number of national queries raised by Polish workers following the adverts.

Case study

Migrant/vulnerable workers – hand car wash sites

300 sites were identified across Cambridgeshire, many located in redundant filling stations or manufacturing premises, often with ‘elusive’ management.

Challenges included:

- language, poor understanding of English (27 languages were identified);
- casual nature of work (cash in hand payments etc);
- workplace being used for accommodation;
- little knowledge of regulatory bodies or regulations; and
- fear of government officials.

143 visits were made to sites by LA officers and health and safety awareness officers from HSE. A number were revisited to assess improvements in compliance. LA officers increased their awareness with Employers’ Liability Compulsory Insurance (ELCI) requirements.

Intelligence arising from the project enabled the hiring of an ‘outreach worker’, using funding from the Migrant Impact Fund provided by the Department of Communities and Local Government.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****Noise and vibration in entertainment and music**

LAs have been raising awareness and providing advice on the Control of Noise at Work Regulations (CNW Regs) to the music and entertainment sectors. Activities include:

170 000 people in the UK suffer deafness, ringing in the ears or other ear conditions caused by excessive noise at work

- Gloucester City Council hosted a seminar for venues struggling to comply with noise at work legislation. Feedback was positive with comments including '*confusing regulations put into plain English*'. Evening visits have been made to night clubs and other music venues to carry out noise monitoring. It was found that compliance with the noise at work laws have improved.
- Thirty-six night-time visits were carried out in an area of Liverpool city centre with a high density of licensed premises known to play loud music on a regular basis. Indicative noise readings were taken, revealing very high levels of ambient noise and low levels of compliance with CNW Regs. Thirty follow-up inspections were carried out to provide advice (few traders were aware of noise legislation requirements) and take enforcement action, where appropriate.
- The five Tees Valley LAs (Darlington BC, Hartlepool BC, Middlesbrough Council, Redcar & Cleveland Council and Stockton City Council) carried out a survey of occupational noise levels. Each authority selected premises in their borough to survey, and then returned to premises to assess compliance and offer information from the 'Sound advice' guidance. The survey was supported by HSE's Science and Technology fund, building on training provided by HSE to LA officers and using personal dosimeters provided by HSL. The team, in partnership with HSL, also evaluated different types of earplug to determine best performance (the results are published in a leaflet and made available to all other LAs).

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

Royal Mail – joint working with HSE

Enforcement responsibility for Royal Mail is divided between HSE and the LAs. Partnership working between HSE and LAs is therefore important for this industry to achieve sustained reductions in accident figures.

- HSE and LA officers in Avon carried out a number of early morning visits to Royal Mail premises as part of the central intervention with the organisation. This resulted in useful findings of how systems of work are implemented at a local level. Results were fed back to HSE and local senior managers.
- During 2009/10 Royal Mail moved from an area to a regional structure. Royal Mail sought to develop a regional action plan (RAP) for the South East to correspond with these changes, HSE and LA officers were involved in the consultation. Joint inspections have taken place, related to postcode area, and more will take place for the implementation of the RAP.

Shattered lives/slips and trips

Many slips and trips hazards may be simple to prevent but over 10 000 employees suffered a major injury, as a result of a slip or a trip, in a single year.

- Shattered Lives awareness – A photographer was engaged to visit Gloucester City Council offices and take pictures of work activity. The aim was to raise awareness of the risks and consequences of slipping, tripping and falling to highlight support for the campaign and to show the council takes the safety of its own staff seriously.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Violence at work

The British Crime Survey estimated that there were 305 000 threats of violence and 321 000 physical assaults by members of the public on British workers in one year. A number of LA initiatives across the country have examined work-related violence in the adult leisure industry and night-time economy.

- After winning the 2008 Partnership Innovation award, the Greater Manchester Retail Violence project has continued to develop and inspire projects initiated by other LAs. Representatives from the Manchester health and safety group have used the knowledge and experience gained from the initiative to help shape the new Safe Bet Alliance – Voluntary Code of Safety and Security, National Standards for Bookmakers. Initially rolled out across London in association with the Metropolitan Police and the Association of British Bookmakers it has now developed into a new national standard for the industry.
- Research was carried out by Brighton and Hove Council, with HSL, into violence and the night-time economy. Businesses (pubs, bars, clubs, take-aways) were engaged via telephone, e-mail, post, trade associations and face-to-face visits to assess working practices, details of incidents, control measures etc. The project also engaged with black and minority ethnic workers and lesbian, gay and transgender workers, to highlight night-time safety concerns, including abuse, bullying, harassment and hate crimes.
- HSE and Manchester LAs ran the Cash and Valuables in Transit project in conjunction with Manchester Police and the security industry. The initiative aimed to identify areas where risk could be better controlled by reviewing risk assessments at depots and visiting 'attack sites'.
- The Midlands region developed a violence at work project with the aim of reducing stress and fear associated with work-related violence. Following a briefing event for the project work has been carried out at licensed premises, nightclubs and casinos, retail premises, taxi drivers, newsagents, petrol stations, care homes and bookmakers.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Case study

London boroughs' violence at work project

An initiative aimed at promoting HSE's 'Managing work-related violence in the licensed and retail premises toolkit'. The project drew on a number of other guidance sources, such as the Safe Bet Alliance 'Code of robbery security standards' and Greater Manchester HSLG's 'Tackling retail violence and commercial robbery'.

A number of London councils developed projects that were variations on the general theme, carrying out inspections, predominantly on betting shops but also on amusement arcades, eateries, licensed premises, adult gaming centres and cheque-cashing premises.

Some of the common problems encountered by staff working in this sector were verbal abuse, threats of injury/death to individuals and family, and some incidences of assault.

Practical advice was provided on compliance with related laws, monitoring and reporting of violent incidents, with advisory letters and leaflets being produced to raise awareness of associated risks.

Some of the councils involved were: Brent, Bromley, Camden, Islington, Newham, Kensington & Chelsea, Southwark, and Wandsworth.

Approximately 5% of all violence at work injuries occur in retail, catering, restaurants and bars

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****Workplace transport – including loading and unloading, musculoskeletal disorders**

With 45 deaths and over 5800 major and over-three-day injuries related to workplace transport reported under RIDDOR in 2008/09, there is great value in encouraging the transport industry to see sense and improve safety.

- The Greater Manchester Health and Safety Technical Group delivered a moving goods safely seminar for businesses, representing the wholesale and retail distribution sectors, with the aim of reducing injuries and incidents. The event hosted speakers from the LA, HSE and HSL. Regional representatives from the Vehicle and Operator Services Agency (VOSA) were also present and gave an insightful presentation on load safety, which was particularly well received by delegates. It was attended by some of the major national wholesale, retail and logistics businesses (Tesco, Morrisons, DHL, Argos) and proved highly successful.
- ‘*Safe vehicle, safe site, safe driver*’ – A Devon and Cornwall initiative, involving HSE, HSL and LAs, included a number of SHADs concentrating on the use of CCTV as a reversing aid. A local wagon and driver were ‘borrowed’ on each day to help out with demonstrations. The wagon was fitted (by HSL) with various cameras and ultrasonics to demonstrate visibility problems. There were also talks covering general safety, loading and unloading, load security, use of tail lifts, falls from vehicles etc. 170 delegates attended, including vehicle operators, fleet users, transport managers and drivers.
- Walsall EHOs organised a seminar for local haulage and distribution companies to combat the high levels of accidents and lost time in the industry. The seminar ran in partnership with Walsall’s well-established Safety Forum and focused mainly on the safety of loads. It aimed to equip delegates with the necessary tools to implement effective measures to control workplace transport risks.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

Handling injuries in retail account for around 10% of handling injuries across all industries

- Two training events were arranged in Scotland to enhance the competence of EHOs: 'Workplace transport safety' and 'Fork lift truck safety'.
- Joint visits to five breweries and 28 licensed premises across Oxfordshire were made by LA and HSE inspectors to assess if goods were being moved safely. Findings included: a range of manual handling aids were being used; protective clothing for delivery drivers was sometimes not provided or not worn; safety precautions could be compromised by bonus schemes; and there was some anecdotal evidence of 'cutting corners' to reduce purchase costs.

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Case study

London workplace transport project

Officers sought to improve standards in loading bays, for yard and street unloading and also to enhance officers' skills in the inspection of workplace transport. The aim of the project was to determine if businesses throughout London had undertaken the following actions during loading and unloading processes:

- carried out proper risk assessments;
- developed a safe system of work and site rules;
- supervised people to ensure systems of work were followed; and
- provided adequate segregation of traffic and pedestrians.

The campaign concentrated on providing information and guidance. SHAD training was organised for businesses that had not undertaken suitable risk assessments for loading and unloading on the public highway.

Outcomes of the inspections were:

- national chain supermarkets revealed that, in the main, they had undertaken risk assessments as they had their own yards; and
- large retail outlets serving the Asian community, particularly where fork lift trucks are used, revealed shocking deficiencies, those using pump trucks or trolleys had not considered loading and unloading risks.

An estimated 11.6 million work days a year are lost to work-related MSDs. More than a third of all reported over-three-day injuries are caused by manual handling

Foreword

Improving the Partnership – a Joint Statement of Commitment

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers

Further information

Young employees – the future workforce

The first six months in the workplace is when young employees are most at risk. They are inexperienced, often lack training and will encounter unfamiliar hazards. Good preparation, awareness raising and risk assessments geared towards the specific factors of inexperienced staff are vital in helping to control the risks.

- **Safe@Work** – Birmingham City Council Regulatory Services, Birmingham Health and Safety and Environment Association (BHSEA) and HSE worked in partnership to deliver an event for year 11 pupils. The intention is to prepare pupils for the hidden dangers of the work environment and help them gain a better understanding of risk. There were class sessions, case studies and a health and safety at work awareness competition, which produced entries of a high standard.

Case study

'Protecting our future workforce'

To encourage children and young workers to take a sensible approach to protecting their own health, safety and welfare, Hull City Council worked with work experience co-ordinators, secondary school children and other regulators/enforcement organisations from the coast guard to school wardens. Topics covered included: sensible health and safety, tattooing, road and fire safety, and workplace safety.

Ongoing work includes supporting a website and Facebook page, both of which receive regular and high numbers of 'hits'.

The project won the Yorkshire and North East Partnership Initiatives Award.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****Case study****Young persons roadshow**

A project aimed at year 10 pupils in Stockport, about to embark on work experience placements, using presentations, case studies and interactive exercises to raise awareness of unfamiliar environments and situations. The project intention was to raise levels of occupational safety and empower young people to challenge unsafe practices. 1400 pupils attended the roadshows.

The events received positive coverage in the local and national media, were highly commended in the LA 'Extra' awards, and received first place in the HSE/LG Regulation regional event prize for innovation.

Young people aged between 18 and 24 account for approximately 10% of all workplace injuries

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information*****Delivering local priorities***

There are a wide range of LA health and safety initiatives and awareness campaigns conducted to address local concerns for political or community reasons. Examples of local initiatives include:

- Employers' liability compulsory insurance – HSE has increased awareness of LA officers with ELCI requirements across the East region through presentations, briefings and project working. New tactics for collecting evidence have been developed using non-warranted officers and LA practitioners. The work has provided data, intelligence and confirmed significant improvements in ELCI compliance.
- Legionella in hotels project – A successful project, carried out by Bristol City Council, looking at the risk of legionnaire's disease in hotels. Hotels were prioritised for visits based on size, age and locality. Water samples were taken from each. Two premises had legionella present and notices were served; few had up-to-date water system schematics and only the larger hotels carried out risk assessments. Strong links were forged with Bristol Water, HPA, HSE and neighbouring authorities.
- Stress management in the financial services sector – Tower Hamlets Council, in partnership with HSE, established a London-based focus group. Event presentations analysed HSE management standards with practical examples and experiences. Key partnerships developed with the Corporation of London, Canary Wharf Management Group and London Bank Forum.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****Safety and health awareness days**

- Caravan and camping site safety – A number of events held across the South West region, providing safety information on a range of subjects, including risk assessments, swimming pool management, legionella, play equipment and asbestos. Though specifically aimed at caravan and camping sites, other, related, leisure premises attended and administrative support was provided by South West Tourism.
- Equine safety training – Durham County and HSE joined forces to provide health and safety training to riding-school owners and instructors (fire safety and risk assessment) as well as LA officers (licensing and inspection). The event was described as enjoyable and informative.
- Golf courses and landscape/countryside contractors – A Swindon and Wiltshire project highlighting consistent safety issues such as roll-over vehicle accidents. The majority of attendees were green keepers and workers rather than the managers anticipated. The level of debate was excellent and feedback encouraging.
- Warehousing and distribution – EHOs from Stoke City Council undertook a project to address the high incidence of accidents which they had identified in the warehousing and distribution sector. The culmination of the project was a SHAD with speakers from HSE and HSL covering the warehouse health and safety guide, loading and unloading safely, vulnerable worker health and safety, manual handling and slips and trips. Forty-three delegates attended the event, representing 27 companies. Feedback was very positive.

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information**

Partnership Annual Report 2009/10

Partnership managers**East and South East**

East – Paul Carter
0160 382 8034
paul.carter@hse.gsi.gov.uk
South East – Bob Meldrum
01256 40 4081
bob.meldrum@hse.gsi.gov.uk

London

Margaret Pretty
0207 556 2161
margaret.pretty@hse.gsi.gov.uk

Midlands

Roger Monaghan
0178 260 2386
roger.monaghan@hse.gsi.gov.uk

North West

John Pride
0161 952 8304
john.pride@hse.gsi.gov.uk

Scotland

Percy Smith
0141 275 3017
percy.smith@hse.gsi.gov.uk

Wales and South West

Chris Ward
02920 263 074
christopher.ward@hse.gsi.gov.uk

Yorkshire and North East

Paul Spurrier
0114 291 2404
paul.spurrier@hse.gsi.gov.uk

Foreword**Improving the Partnership – a Joint Statement of Commitment**

- ◆ Joint planning
- ◆ Joint working programmes
- ◆ Joint training
- ◆ Communication
- ◆ Working with other stakeholders and regulators
- ◆ Co-ordinated enforcement activity and cross-administrative boundary working
- ◆ Production of advice and guidance
- ◆ Implementation of Section 18
- ◆ Regulatory Development Needs Analysis (RDNA)/Guidance for Regulators Information Point (GRIP)
- ◆ Liaison groups

LA/HSE regional partnership events

- ◆ Partnership: Part of the solution

Delivering national and local priorities through partnership

- ◆ *Delivering national priorities*
- ◆ Asbestos duty to manage
- ◆ Asthma in small bakeries and catering
- ◆ Care homes
- ◆ Dermatitis in hairdressing and catering
- ◆ Local Authority Construction Engagement project
- ◆ Migrant workers
- ◆ Noise and vibration in entertainment and music
- ◆ Royal Mail – joint working with HSE
- ◆ Shattered lives/slips and trips
- ◆ Violence at work
- ◆ Workplace transport – including loading and unloading, musculoskeletal disorders
- ◆ Young employees – the future workforce
- ◆ *Delivering local priorities*
- ◆ Safety and health awareness days

Partnership managers**Further information****Further information****HSE**

<http://www.hse.gov.uk/>

HSE, Local Authority Unit

<http://www.hse.gov.uk/lau/>

Local Government Regulation

<http://www.lacors.gov.uk/lacors/home.aspx>

Statistics

<http://www.hse.gov.uk/statistics/>

HELA Extranet (HELex) – user name and password required

<https://extranet.hse.gov.uk/HELA/default.aspx>

Section 18

<http://www.hse.gov.uk/section18/index.htm>

RDNA

<https://regulatorsdevelopment.hse.gov.uk/>

GRIP

<http://www.hse.gov.uk/grip/>

Prosecutions Reports

<http://www.hse.gov.uk/lau/publications/reports.htm>