If you live alone or someone you care for does, do you worry what would happen in an emergency?

**Ashford Lifeline is a 24 hour service, providing an instant response at the touch of a button.**

Our service gives you a personal security system at your home, enabling you to live or work independently and safely.

You may need to use an alarm when you can’t get to the phone due to injury, feeling unwell, have suffered a fall or if there is an intruder. The alarm is there for any emergency situation when you need some help.
By pressing your alarm button a signal is sent to the Ashford Lifeline Call Centre to be answered by our team of fully trained operators. The system automatically identifies where the call has come from and a microphone in the system will allow you to talk to our operators. They will be able to act on your behalf, which could be calling the emergency services, letting a family member, friend or neighbour know when something is wrong or just discussing your situation and offering advice.

The service is easy to set up with flexible payment plans available.

Short term options are also available (e.g. home from hospital support).

25% discount on your first year of monitoring (all new customers who sign up between 1 April and 31 July 2020).

Ashford Lifeline is part of Ashford Borough Council. Having over 25 years’ experience managing a Community alarm service you can be sure you and your loved ones are in safe hands.

To find out more call us on 01233 642095 or email lifeline@ashford.gov.uk