

Request a Rescore

Notes for businesses

- As the business operator of the establishment you have a right to request a re-visit for the purposes of re-rating if you have taken action to rectify the non-compliances identified at the time of inspection.
- You can make this at any time after the statutory inspection provided that you have made the required improvements.
- You must provide details of the improvements made with your request, including supporting evidence where appropriate.
- There is a charge for rescore inspections please see our website for the current list of fees.
- If the local authority considers that you have provided sufficient evidence that the required improvements have been made, the local authority will make an unannounced visit.
- The local authority officer will give you a 'new' star rating based on the level of compliance that is found at the time of the re-visit - you should be aware that your rating could go up, down or remain the same.
- To make a request for a revisit, please use the form below and return it to the lead officer from your local authority – contact details are provided at the bottom of this form.

Business operator	<input type="text"/>		
Business name	<input type="text"/>		
Business addresses	<input type="text"/>		
Phone number	<input type="text"/>	Email address	<input type="text"/>
Date of inspection	<input type="text"/>	Star rating given	<input type="text"/>

Please describe the remedial action you have taken with reference to the issues identified in the inspection letter/report provided to you by your local authority with your score:

Compliance with minor failings	<input type="text"/>
Compliance with minimum standards	<input type="text"/>
Compliance with higher standards	<input type="text"/>

Please provide any other supplementary evidence (e.g. photographs, invoices, copies of relevant training, procedures or documentation etc.).

Signed	<input type="text"/>		
Name in capitals	<input type="text"/>		
Position	<input type="text"/>	Date	<input type="text"/>