

Freedom of Information and Environmental Information Regulations Performance Statistics 2025–2026

This report shows how the Council handled requests made under the Freedom of Information Act and the Environmental Information Regulations during the 2025–26 financial year.

It includes quarterly figures on how many requests were received and answered, how quickly they were dealt with, how many were late, and whether any legal extensions or exemptions were used. It also shows what information was released, partly released, or withheld, and how internal reviews were handled and completed.

The figures have been produced in line with guidance from the Information Commissioner’s Office and are intended to support openness, accountability, and internal monitoring.

Name of organisation:	Ashford Borough Council 2025-26 data
Date of most recent data collection:	28/4/26

Data to collect	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Total requests received	256	255	207	260
Total open requests	0	0	0	0
Total of open requests with permitted extensions – public interest test	0	0	0	0
Total of open requests with permitted extensions – complex and voluminous	0	0	0	0
Total requests closed	247	260	214	257
Total requests closed within statutory timescale	246	257	214	257
Total requests closed with a permitted extension	0	0	0	0
Total requests closed outside statutory timescale	1	3	0	0
Total closed requests where information was granted in full*	256	255	202	252

Total closed requests where information was withheld in full*	0	0	0	0
Total closed requests where information was partially provided*	0	0	5	8
Total internal reviews received	6	2	1	4
Total requests with a stopped clock for clarification*	0	0	0	0
Total requests with a paused clock for fees notice	0	0	0	0

**some data is unavailable due to our current FOI system reporting restrictions This is being addressed from 2026/27*

Name of organisation:	Ashford Borough Council 2025-26 data
Date of most recent data collection:	28/4/26

Data to Collect	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Compliance rate	100%	99%	100%	100%
Total FOI requests received	256	255	196	241
Total EIR requests received	0	0	11	19
Total of overdue requests	1	3	0	0
Total of overdue requests over one month old	0	0	0	0
Total of overdue requests over three months old	0	0	0	0
Total of overdue requests over six months old	0	0	0	0
Total of overdue requests over nine months old	0	0	0	0
Total of overdue requests over one year old	0	0	0	0
Total closed requests where information was withheld under the provision at section 12	0	0	0	0
Total closed requests where information was withheld under the provision at section 14	0	0	0	0

Total internal reviews closed	6	2	1	2
Total internal reviews closed within code of practice and statutory timescales	6	2	1	4
Total internal reviews closed outside code of practice and statutory timescales	0	0	0	0
Total internal reviews closed and fully upheld	6	2	1	2
Total internal reviews closed and partially upheld	0	0	0	0
Total internal reviews closed and overturned	0	0	0	0
Total internal reviews open	0	0	0	2